

Students Satisfaction Survey
Consolidated Report & Action Taken Report
2018-19

Students Satisfaction Survey was conducted in online Google form pertaining to 20 Questions and 01 open end question for suggestion with 5-point scale such as: **4– Excellent, 3 – Very good, 2 – Good, 1 – Poor, 0- Very poor** and 172 (95 Male + 55 Female) students expressed their opinion out of 681 students from various departments of B.A, B.Com & B.Sc., programs. The IQAC cell considered to have the combination of points 4,3 & 2 as Satisfaction levels and the points 1 & 0 as Unsatisfaction levels of the students.

Q.No.	Specified Question (172 responses received overall)	Students satisfied percentage	Students not satisfied percentage	Remarks
1	How much of the syllabus was covered in the class?	96.6	3.4	All most reached to the student's expectations.
2	How well did the teachers prepare for the classes?	97.7	2.3	All most reached to the student's expectations.
3	How well were the teachers able to communicate?	98.8	1.2	All most reached to the student's expectations.
4	The teacher's approach to teaching can best be described as	100	0	Reached to the students expectations.
5	Fairness of the internal evaluation process by the teachers.	94.1	5.9	Need for improvement in this regard
6	Was your performance in assignments discussed with you?	95.4	4.6	Need for improvement in this regard
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	91.3	8.7	Need for improvement in this regard

8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	97.7	2.3	All most reached to the student's expectations.
9	The institution provides multiple opportunities to learn and grow	100	0	Reached
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	96.4	3.6	Need for improvement in this regard
11	Your mentor does a necessary follow-up with an assigned task to you	99.4	0.6	All most reached to the student's expectations.
12	The teachers illustrate the concepts through examples and applications	99.4	0.6	All most reached to the student's expectations.
13	The teachers identify your strengths and encourage you with providing right level of challenges.	93.2	6.8	Need for improvement in this regard
14	Teachers are able to identify your weaknesses and help you to overcome them.	94.7	5.3	Need for improvement in this regard
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	98.9	1.1	All most reached to the student's expectations.
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	97	3	All most reached to the student's expectations.
17	Teachers encourage you to participate in extracurricular activities.	95.9	4.1	Need for improvement in this regard
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	97.7	2.3	All most reached to the student's expectations .
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	88.9	11.1	Strongly need for Improvement in this regard
20	The overall quality of teaching-learning process in your institute is very good.	99.5	0.5	All most reached to the student's expectations.
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution. 119 responses	No Suggestions No suggestions Its better to communicate in English		

	(Overall Suggestions from 119 students)	<p> Good teaching very good HE HAD UPDATED KNOWLEDGE satisfaction needs improvement It's better to communicate in English.. No suggestion its teaching is well teaching is excellent ,అన్నీ బాగున్నాయి అధునాతన ధోదన విధనం Teaching is excellent Improve Lab Equipment's Its improve teaching techniques use e learning class rooms Experienced a well educated life over these college EXCELLENT KNOWLEDGE good i am satisfied with the teaching improve labs equipment's GOOD FACULTY TEACHING IS EXCELLENT Improve zoology equipment Very good WELL TEACHING There is no books for BC candidates(BA) and Competitive books Its better teaching It's better to improve techniques having a great excellence record over studies, need to maintain in terms of discipline. PREPARE FOR DIGITAL CLASSES </p>
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		<p>prepare well for teaching Collect the lab materials. Institution should improve the LCD based teaching Teaching is very good and well-established labs, encourage the student further education 1. Teaching is excellent needs improving Institution should take responsibility to complete 100% syllabus on Foundation Courses I don't give any suggestions Good teaching. good laboratory Good teaching skills Good teaching .good practical nice teaching College should take responsibility on Students Time Management చాలాబాగా చెప్పారు అభ్యాసం బాగుంది Institution should provide Internet facility to the students Good lab equipment Garden, equipment's Well teachers Good practical experience Good teachers Efficient laboratory nice experience teaching is very good, good labs Improve lab equipment బాగాచెప్పారు అభ్యాసం బాగుంది No Comments భోదన బాగుంది అధ్యాపకులు బాగా స్పందించారు Teaching is very well, efficient faculty, coaching preparation to higher studies. its teaching is well</p>
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		<p>No Comment No teaching practically improve projector classes good faculty prepare well for some teaching technics 1.I observed that the teaching is very well OK FOR NOW GOOD TEACHER PREPARE WELL FOR TEACHING Lab Equipment's good teaching, excellent lectures, good labs. Its better to teaching well Its better to communicated students EXCELLENT TEACHER Good teaching satisfactions College should provide sports and games to ladies ALL OVER WELL EXPERINCE NO Suggestions its better to teaching GOOD KNOWLEDGE College has to improve ICT based classes satisfaction needs improvement in teaching Their no new books in Library for BA(HEP) Group to BC Caste Students Its better to communicate with students collect the lab equipment's and used its very excellent</p>
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		No suggestions BETTER TEACHER Its better to improve teaching techniques excellent
Remarks of Q.No. 21.	Based on question no. 21 (Open end question) all most all students expressed their satisfaction levels uniquely, but some suggestions have come up on coverage of full syllabus in foundation courses ,Providing full-fledged Lab equipment and to increase of usage of ICT.	

So, measures are to be initiated to meet the gaps identified from 1 to 12 percent of students covered in the areas of specifications. Submitted this report to Principal through IQAC for further action.


Coordinator
IQAC


Principal
S. G. Govt. Degree College
PILER - 517 214

Action Taken Report: 2018-19

Feedback from Students (Identified Problem)	Action Taken
Coverage of Foundation courses syllabus	Advised to teachers more concentrate on foundations courses and to complete the syllabus in time.
Shortage of Lab equipment	Formatted and reinstalled system software and updated. Increased working system count.
Usage of ICT tools in class room	Installed digital classrooms and virtual classroom to teach with digital technology. Also, workshop was conducted on ICT usage for both Teaching and Non-teaching staff in the college
Fairness on internal evaluation process	Advised to teachers to maintain fairness on internal evaluation process


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